

Property Management at 4101 Navajo Trail

Excalibur Group, LLC  
5415 Sugarloaf Pkwy, Suite 1100  
Lawrenceville, GA 30043



To Whom It May Concern:

This letter is let you know about the excellent service provided to the property where we live. In the last year, the Excalibur staff has shown a vast improvement in attention paid to the property. There were several critical issues relating to the condition of the property. Excalibur responded in a timely manner, and maintained a steady flow of communication throughout the process.

Excalibur has shown a marked interest in maintaining the condition and value of the property. It has been a much smoother relationship this year in working together to make this house a safe and comfortable home. In particular we wanted to mention the efforts of Wayne Feldhahn. He has been very understanding and accommodating of our desires related to the upkeep of the property.

Too often, the lessee-management relationships are adversarial. It is nice when both sides can work in concert like we have this last year. People always complain, but rarely hand out kudos when deserved.. We wanted to make a point of congratulating you for the excellent efforts. Good work!

Sincerely,

  
  
Andrew J. Cortez  
Jennifer A. Cortez